# **Capabilities Introduction**



### **People Risk Solution Portfolio**



ClearForce offers a comprehensive and unique set of human risk data technology products and services that can be licensed and configured for multiple use cases. Our solutions power mission critical risk programs such as continuous evaluation, personnel security, insider threat, industrial security, counterintelligence, workplace safety, post-hire screening, trusted workforce, overemployment, SAFETY Act readiness, and employee wellness.

Our product offerings are organized into 4 key categories:

- The Resolve<sup>™</sup> Continuous Evaluation Platform
- Risk Data Services
- Risk Analytics
- Investigative Search

In addition to our products, ClearForce also provides a suite of specialized managed services to support our clients with these mission critical programs.

ClearForce owns the patent for Systems and Methods for Electronically Monitoring Employees to Determine Potential Risk, <u>U.S. Patent No. 11,961,029 and Patents Pending.</u>

### **Resolve<sup>™</sup>Continuous Evaluation**





Resolve<sup>™</sup> provides security and risk leaders with a centralized platform that unifies stakeholders, data, and workflow into a secure environment for alerts and investigation that simplifies privacy and compliance. Our cloud-based application and data service continually evaluates risk signals across multiple categories including criminal, financial, employment, social media, dark web, and internal incident data to deliver real-time alerts. Identify and manage people-based threats in a FCRA and EEOC compliant manner.

- **Continuous Evaluation & Alerting on People Risk:** Automated real-time alerting of people-based behavioral events, anomalies, threats, and patterns for risk triage across many sources unified in a simple interface.
- **Automated Workflow:** Automated workflow engine to facilitate the discovery, investigation, and resolution of risk alerts. Ensure efficient and secure execution of policy to reduce time and cost.
- **Policy Based Alerting Display:** Configurable alert display filters and policy rule engine allows organizations to interrogate data and receive alerts from the lens relevant to their policies.
- Investigation & Case Management: Investigation case workflow and data collection with notes and attachments.
  See prior archived alerts and forming trends. Resolve<sup>™</sup> can be used as the system of record for triage and investigation or results can be delivered directly into your internal system.
- **Cross Functional User Support:** Role-based access to investigate and review alerts including security, HR, legal, compliance, and IT. Unique attorney-client privilege workflow capability.
- **Trust, Privacy, Compliance & Audit:** Built-in legal guardrails to protect privacy, eliminate bias, prevent discrimination, and protect confidential programs. This ensures FCRA and EEOC compliance. Initial anonymity of alerts separates data from identities, limits exposure of PII, and manages consent.
- **Integration & Roster Management:** Multiple integration options supported (API, SFTP, import/export). Easily load and maintain your population roster(s) and assigned data services.
- **Internal Incident Portal:** On-line portal to capture self-reported, internal, third-party, and anonymous incidents across a configurable list of events or activities.

### **Risk Data Services**





ClearForce monitoring and investigative data services are focused on categories of human behavior, threat, and misconduct risk signals. They are delivered within the Resolve<sup>™</sup> platform and can also be delivered directly into your internal system by using the ClearForce Egress Alert API.

- **Criminal:** Real-time delivery of criminal activity across the entire criminal justice system. This includes warrants, arrest, booking/incarceration, sex offender registry, court records (county, state, federal, traffic), and global watchlists containing 60+ unique data sources (non-FCRA data sources).
- **Financial**: Evaluate financial risk through public records including liens, judgments, and bankruptcies (non-FCRA). We also deliver real-time employment credit triggers (FCRA). ClearForce has a proprietary set of employment credit triggers that can be configured based on role and/or policy.
- **Employment:** Our overemployment solution is a fully automated monitoring service of the largest commercial employment repository of payroll data in the United States. It enables real-time employment update alerts and access to the most recent employment report (FCRA regulated).
- **Social Media:** Our social media signals include public internet postings, dark web activity, and adverse media. These signals are appropriate for "Know Your Customer," "Know Your Supplier," "Know Your Employee" protective intelligence, brand protection, dual employment, and workplace violence. We help you define patterns, sentiment, and keywords to detect these signals in real-time.
- Internal Incidents: This category includes internal reports of threats, violence, harassment, or other policy/conduct violations. They are high quality signals and sourced from internal hot-lines, employees, or internal systems. ClearForce offers an incident capture portal that can feed the alerts into the Resolve<sup>™</sup> platform or we can ingest your internal data.

## **Investigative Research**



### **Report Summary**

| Possible Criminal/Infractions |          |
|-------------------------------|----------|
| Deceased Report               | None Fou |
| City History                  |          |
| County History                |          |
| Address Summary               |          |
| Phones                        |          |
| Emails                        |          |
| IP Addresses                  |          |
| Possible Employers            | 1 Found  |
| Bankruptcies                  |          |
| Liens                         |          |
| Judgments                     |          |
| Properties                    |          |
| Foreclosures                  |          |
| Motor Vehicles                |          |
| Aircraft                      | None Fou |
| Likely Relatives              |          |
| Likely Relative Details       |          |
| Likely Associates             |          |
| Likely Associates Details     |          |
| Business                      |          |
| Professional License          | None Fou |

#### Public Record Investigative Search

The ClearForce automated public record investigative data service delivers critical details to support research and investigations including identity association, criminal records, known addresses, vehicle information, phone numbers, emails, IP addresses, employment history, property ownership, known associates, and known business affiliations. The granularity of these profiles creates a complete layer of investigative data and threat analysis. A summarized sample of the types of data that can be returned is included . This report is (non-FCRA) and requires a (GLBA) permissible purpose.



#### **Open-Source Intelligence & Social Media Search**

The open internet investigative search includes a comprehensive search of 225+ on-line sources including social media posts, gaming and chat room traffic, payment platforms, discussion boards, dark web sites, and other on-line social platforms. Open Internet searches are conducted using name, phone, email, address, search parameters, location ranges, and more. ClearForce can ingest PII around the individual and augment identity information with additional structured and unstructured data to obtain social media accounts and handle names. The service can return all associated posts, responses, photos, and videos. As the search is conducted, more associated links and relationships are exposed creating additional searches with related details and images. A visual social link node analysis with underlying detail from each source can be included.



### **Risk Analytics**



#### **Risk Analytics Platform**

The ClearForce Analytics module enables customers to visualize the risk data in the Resolve<sup>™</sup> platform to quantify key metrics, findings, and the overall status of the monitoring program. ClearForce dashboards are a great management tool to view everything in one place including alert stats, trends, risk categories, roles, locations, investigation outcomes, and more. Prebuilt visualizations and reports are organized in an intuitive landing dashboard ready to navigate.



#### Workforce Risk Assessments

ClearForce utilizes its risk data and analytics platform to perform one-time or periodic workforce risk assessments. The risk assessment looks back into a workforce or supply chain to identify risk in the organization across a defined set of signals. The lookback period can be configured for months or years. Diagnose workforce risk for specific indicators and mitigation planning. The results can be anonymized for maximum privacy. Results are delivered via on-line reports and dashboards to visualize the findings.





#### **AI Risk Modeling**

ClearForce has established a robust AI & Machine Learning environment to ingest data, train models, and then score Workforce risk that could occur in the future. This service provides turnkey delivery with all required infrastructure and data. Our comprehensive service includes data aggregation, cleansing, preparation, analysis, and risk categorization. ClearForce performs the data science work to build, train, and deploy the models to produce output. The results are delivered in with on-line access to scoring reports, findings, and visualizations for decision making.



# **Managed Services**



In addition to our technology platform and data service offerings, ClearForce provides professional managed service offerings on a subscription basis specifically designed to augment internal resources and teams to include risk program management, threat analysis, investigation, best practices, compliance, and more.

#### ClearForce Managed Service Offerings



- Alert Triage & Intervention
- Document Retrieval
- Investigative Research & Support
- Policy Creation or Compliance Review
- Insider Threat Program Support & Best Practices
- Background Check Program Assessment & Recommendations
- Contractor Risk Assessment
- Risk Program Analytics & Reporting

#### Additional packaged or ad-hoc risk data and reporting services are outlined below:

