



CLEARFORCE

Insider Threat Management

Aviation Industry

Insider Threat is a real and growing risk for airports and airlines; risk created by an employee or contactor who has been granted unescorted access behind the security perimeter and allowed to move unrestricted within the Secure Areas. This individual can use their access knowingly or not to commit a crime or worse an act of terrorism. The ability to detect those who are exploiting trusted access for personal gain, or aiding conspirators in executing more complex attacks is rapidly becoming the number one issue facing airports and airlines.

Beyond the deliberate actions to negate or bypass airport and airline security is the risk of employees becoming increasingly stressed or disgruntled at work. Often the drivers of this stress are hidden from management's view until they manifest in workplace violence, harassment or with the mistakes of a distracted worker who puts themselves and the organization at risk.

Today, airlines and airports rely heavily on pre-employment background checks to discover at-risk employees. Some are adding random background re-checks or reducing the time between scheduled re-checks to enhance detection of those life changes in an individual that today go undetected putting both the individual and organization at increased risk. Others are adding special access procedures for employees to be screened for contraband, adding in additional cyber monitoring, or extra cameras all to combat the insider risk.

A SOFT TARGET

Our aviation infrastructure is seen as a "soft" target by those seeking to profit or do harm to our nation. Bad actors are seeking at risk aviation employees who are susceptible to be recruited to support nefarious activity. The challenge with static background checks, increased physical or technical security processes, is they miss the day-to-day stresses and actions of the individual, which caused them to become vulnerable to recruitment. These material changes in behavior often take place away from work and thus hidden from organizational represent a current security gap.

FINANCIAL ALERTS

ClearForce delivers event-based alerts of leading indicators of financial stress and abnormal financial activity or affluence. Personal financial stress that remains unseen by organizational leadership can fester until the individual decides to take negative action in the workplace. As an example, the rapid acceleration of debt or defaulting on a mortgage can lead to high levels of personal financial stress. By enabling early identification of financial stress organizational leadership can proactively intercede with counseling, training and supervision that in many cases will solve a problem before it escalates.

CRIME AND MISCONDUCT

ClearForce automates delivery of 24/7 real-time alerts of illegal or illicit behavior. Based on organizational requirements, these alerts may range from criminal arrest and conviction, to employees identified on various federal, state and industry wanted, watch and sanction lists.

LEGALLY COMPLIANT WORKFLOW

Once a risk is identified, ClearForce provides an operationally efficient, EEOC and FCRA compliant and bias-free workflow that enables organizational leadership to take appropriate action based upon externally sourced behavioral alerts in real-time.

ClearForce operates with full employee consent and policies are configurable at the individual job or role level.

ClearForce ensures a non-judgmental, standard process with pathways for the employee to review, correct or challenge inaccurate or incomplete information. ClearForce's role-based architecture connects critical organizational functions and automates checks and balances. To provide initial anonymity and protect against personal bias or favoritism, new alerts are presented based on employee role, not their name.

SELF AND PEER REPORTING PORTAL

Additionally, ClearForce offers an optional portal for employees to securely submit self or peer reports of illegal or inappropriate behavior within the workplace, including the ability to submit anonymous whistle blower reports. All external and internal behavioral alerts, incident reports and complaints are centrally captured, archived, and adjudicated within the ClearForce system. Therefore, resources needed to research past complaints, respond to legal/regulatory questions, and report on trends are significantly reduced.

ABOUT CLEARFORCE

ClearForce is headquartered in Vienna, VA and delivers innovation to the employee risk management market. Our mission is to eliminate insider risk by informing organizations of the early signs of employee misconduct and stress, enabling proactive and legally complaint actions to mitigate risk.

*ClearForce delivers
workforce assurance and
insider risk management*

For more information,
Contact ClearForce at
888-870-5773



CLEARFORCE